



COMMCARE PRICING

Get the features you need at an affordable price with our flexible plans, designed for projects of all sizes.

STANDARD

PAYING MONTHLY

\$300
monthly

For programs with one-time data collection needs, simple case management workflows, and basic M&E requirements.

PRO

PAYING MONTHLY

\$600
monthly

For programs with complex case management needs, field staff collaborating on tasks, and M&E; teams that need to clean and report on data.

ADVANCED

PAYING MONTHLY

\$1200
monthly

For programs with distributed field staff, facility-based workflows, and advanced security needs. Also for M&E; teams integrating data with 3rd party analytics.

ENTERPRISE

PAYING MONTHLY

Contact Us
monthly

For organizations that need a sustainable path to scale mobile data collection and service delivery across multiple teams, programs, or countries.

DETAILED COMPARISON

| | STANDARD | PRO | ADVANCED | ENTERPRISE |
|-----------------------------|-----------|-----------|-----------|------------|
| Subscription Overview | | | | |
| Project Spaces | 1 | 1 | 1 | CUSTOM |
| Form Submissions | UNLIMITED | UNLIMITED | UNLIMITED | UNLIMITED |
| Data storage | UNLIMITED | UNLIMITED | UNLIMITED | UNLIMITED |
| Case Management | | | | |
| Basic case management | ✓ | ✓ | ✓ | ✓ |
| Case sharing groups | — | ✓ | ✓ | ✓ |
| Child cases | — | ✓ | ✓ | ✓ |
| Location-based case sharing | — | — | ✓ | ✓ |
| Application features | | | | |
| Surveys | ✓ | ✓ | ✓ | ✓ |
| Flexible decision support | ✓ | ✓ | ✓ | ✓ |
| Multi-language support | ✓ | ✓ | ✓ | ✓ |
| Multimedia | ✓ | ✓ | ✓ | ✓ |
| User case management | ✓ | ✓ | ✓ | ✓ |
| Lookup tables | ✓ | ✓ | ✓ | ✓ |
| Web-based applications | — | — | ✓ | ✓ |

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|---------------------------------------|----------|--------|----------|------------|
| Custom branding | — | — | ✓ | ✓ |
| Application profiles | — | — | ✓ | ✓ |
| Data Tools | | | | |
| Data exports | ✓ | ✓ | ✓ | ✓ |
| Data exploration | ✓ | ✓ | ✓ | ✓ |
| Pre-built project performance reports | ✓ | ✓ | ✓ | ✓ |
| Scheduled email reports | ✓ | ✓ | ✓ | ✓ |
| Excel dashboards | ✓ | ✓ | ✓ | ✓ |
| Case importer | ✓ | ✓ | ✓ | ✓ |
| Case List Explorer (CLE) | — | ✓ | ✓ | ✓ |
| Report builder | — | ✓ | ✓ | ✓ |
| Data cleaning | — | ✓ | ✓ | ✓ |
| Power BI and Tableau integration | — | ADD ON | ✓ | ✓ |
| User Management | | | | |
| Mobile user groups | ✓ | ✓ | ✓ | ✓ |
| Web user roles | ✓ | ✓ | ✓ | ✓ |
| Bulk user upload | ✓ | ✓ | ✓ | ✓ |

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|--|-------------|-------------|-------------|------------|
| Locations-based web user roles | — | — | ✓ | ✓ |
| App user profiles | — | — | ✓ | ✓ |
| Included mobile users | 125 | 250 | 500 | CUSTOM |
| Price per additional mobile user | 2 USD/MONTH | 2 USD/MONTH | 2 USD/MONTH | CUSTOM |
| Messaging | | | | |
| One-way messaging | ✓ | ✓ | ✓ | ✓ |
| Live SMS chat | ✓ | ✓ | ✓ | ✓ |
| Access to our in-country gateways | ✓ | ✓ | ✓ | ✓ |
| Android gateway setup | ✓ | ✓ | ✓ | ✓ |
| Two-way messaging | — | — | ✓ | ✓ |
| Support to connect new in-country gateways | — | — | ✓ | ✓ |
| 3rd Party Integrations | | | | |
| Zapier integration | ✓ | ✓ | ✓ | ✓ |
| CommCare Data Export Tool | — | ✓ | ✓ | ✓ |
| Power BI and Tableau integration | — | ADD ON | ✓ | ✓ |
| API Access | — | ✓ | ✓ | ✓ |
| Turnkey integration with 3rd party mobile apps | — | ✓ | ✓ | ✓ |

DETAILED COMPARISON

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|--|----------|-----|----------|--------------|
| External integration framework | — | — | ✓ | ✓ |
| Enterprise Web Apps | | | | |
| Price per Enterprise Web Apps user | — | — | — | 10 USD/MONTH |
| Web Apps optimized for complex case management use cases | — | — | — | ✓ |
| One-click integration with AWS Connect | — | — | — | ✓ |
| Automatic address capture using geocoder | — | — | — | ✓ |
| Cross-project space case transfers | — | — | — | ✓ |
| Custom one-click integrations with 3rd party systems | — | — | — | ✓ |
| Enterprise Management Tools | | | | |
| Enterprise Release Management | — | — | — | ✓ |
| Single Sign-On | — | — | — | ✓ |
| The Enterprise Console | — | — | — | ✓ |
| Security and Compliance | | | | |
| Two-factor authentication | ✓ | ✓ | ✓ | ✓ |
| Certified SOC 2 compliance | ✓ | ✓ | ✓ | ✓ |
| Data de-identification | — | — | ✓ | ✓ |
| Security policy control and enforcement | — | — | ✓ | ✓ |

DETAILED COMPARISON

| | STANDARD | PRO | ADVANCED | ENTERPRISE |
|---|-----------------|----------------|----------------|----------------|
| HIPAA compliance assurance | — | — | ✓ | ✓ |
| Customized GDPR Data Processing Agreement | — | — | ✓ | ✓ |
| Customized product terms | — | — | ✓ | ✓ |
| Support | | | | |
| Online learning resources | ✓ | ✓ | ✓ | ✓ |
| Direct email support | ✓ | ✓ | ✓ | ✓ |
| Phone support | — | — | ✓ | ✓ |
| Guaranteed first response time | 3 BUSINESS DAYS | 1 BUSINESS DAY | 1 BUSINESS DAY | 1 BUSINESS DAY |
| Guaranteed follow-up time | — | — | 1 BUSINESS DAY | 1 BUSINESS DAY |
| Support on CommCare bugs | ✓ | ✓ | ✓ | ✓ |
| Support on app-specific questions | — | ✓ | ✓ | ✓ |
| Paid on-boarding | ✓ | ✓ | ✓ | ✓ |
| Access to our customer success team | — | — | — | ✓ |
| Early Access Program | | | | |
| Data Transformation Engine | — | — | ✓ | ✓ |
| Mobile Reporting | — | — | ✓ | ✓ |
| Turnkey DHIS2 Integration | — | — | ✓ | ✓ |

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STANDARD

PRO

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ENTERPRISE

Want to learn more? Contact our sales team at sales@dimagi.com.