



COMMCARE PRICING

Get the features you need at an affordable price with our flexible plans, designed for projects of all sizes.

MOST
POPULAR
PLAN

STANDARD

PAYING MONTHLY

\$300
monthly

Perfect to prove the value of CommCare in the pilot phase. Access case imports, API integrations, and better support.

PRO

PAYING MONTHLY

\$600
monthly

Ideal for projects that need a complete mobile solution with data management tools, and access to priority email support.

ADVANCED

PAYING MONTHLY

\$1200
monthly

For our savviest users, working on projects at scale that require advanced levels of data, security, and support.

ENTERPRISE

PAYING MONTHLY

Contact Us
monthly

A tailor-made plan for organizations with multiple projects. All paid features included in this plan.

DETAILED COMPARISON

STANDARD

PRO

ADVANCED

ENTERPRISE

Support

Online Learning Resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Direct Email Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Phone Support	—	—	<input type="radio"/>	<input type="radio"/>
Guaranteed First Response Time	3 BUSINESS DAYS	1 BUSINESS DAY	PRIORITY	PRIORITY

App creation and management

CommCare App Builder	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Application Exchange	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Application Release Manager	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

App features

Data collection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Case management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Multilingual support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Multimedia	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Complex decision support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lookup Tables	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
User Case Management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
Web-based Applications	—	○	○	○
Custom branding	—	—	○	○
Profiles	—	—	○	○
Messaging (SMS / voice / email)				
One-way messaging (SMS, email)	○	○	○	○
Live SMS chat	○	○	○	○
Access Dimagi's in-country gateways	○	○	○	○
Android gateway setup	○	○	○	○
Two-way messaging (SMS, voice)	—	○	○	○
Support to connect new in-country gateways	—	—	○	○
Reporting and analytics				
Pre-built reports	○	○	○	○
Scheduled email reports	○	○	○	○
Excel dashboard linking	○	○	○	○
Case Importer	○	○	○	○
Report Builder	—	○	○	○
Data management	—	○	○	○

DETAILED COMPARISON

STANDARD

PRO

ADVANCED

ENTERPRISE

Security

Two-factor authentication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
De-identified data	—	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Security policy control and enforcement	—	—	<input type="radio"/>	<input type="radio"/>
HIPAA compliance assurance	—	—	<input type="radio"/>	<input type="radio"/>

User management

User groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Case sharing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Role-based access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bulk user upload	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organization-based case sharing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organization-based data export and user management restrictions	—	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

System integration

Data synchronization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Zapier integration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
API access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Built-in integration (mobile apps, devices)	—	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
External integration framework (mobile apps, devices)	—	—	○	○
Mobile users				
Free mobile user limit	125	250	500	UNLIMITED / DISCOUNTED
Price per additional mobile user	2 USD /MONTH	2 USD /MONTH	2 USD /MONTH	UNLIMITED / DISCOUNTED

Want to learn more? Contact our sales team at sales@dimagi.com.