



COMMCARE PRICING

Get the features you need at an affordable price with our flexible plans, designed for projects of all sizes.

MOST
POPULAR
PLAN

STANDARD

PAYING ANNUALLY

\$250
monthly

Perfect to prove the value of CommCare in the pilot phase. Access case imports, API integrations, and better support.

PRO

PAYING ANNUALLY

\$500
monthly

Ideal for projects that need a complete mobile solution with data management tools, and access to priority email support.

ADVANCED

PAYING ANNUALLY

\$1000
monthly

For our savviest users, working on projects at scale that require advanced levels of data, security, and support.

ENTERPRISE

PAYING ANNUALLY

Contact Us
monthly

A tailor-made plan for organizations with multiple projects. All paid features included in this plan.

DETAILED COMPARISON

STANDARD

PRO

ADVANCED

ENTERPRISE

Support

Online Learning Resources



Direct Email Support



Phone Support



Guaranteed First Response Time

3 BUSINESS DAYS

1 BUSINESS DAY

PRIORITY

PRIORITY

App creation and management

CommCare App Builder



Application Exchange



Application Release Manager



App features

Data collection



Case management



Multilingual support



Multimedia



Complex decision support



Lookup Tables



User Case Management



DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
Web-based Applications	—	○	○	○
Custom branding	—	—	○	○
Profiles	—	—	○	○
Messaging (SMS / voice / email)				
One-way messaging (SMS, email)	○	○	○	○
Live SMS chat	○	○	○	○
Access Dimagi's in-country gateways	○	○	○	○
Android gateway setup	○	○	○	○
Two-way messaging (SMS, voice)	—	○	○	○
Support to connect new in-country gateways	—	—	○	○
Reporting and analytics				
Pre-built reports	○	○	○	○
Scheduled email reports	○	○	○	○
Excel dashboard linking	○	○	○	○
Case Importer	○	○	○	○
Report Builder	—	○	○	○
Data management	—	○	○	○

DETAILED COMPARISON

STANDARD

PRO

ADVANCED

ENTERPRISE

Security

Two-factor authentication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
De-identified data	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Security policy control and enforcement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>
HIPAA compliance assurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>

User management

User groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Case sharing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Role-based access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bulk user upload	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organization-based case sharing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Organization-based data export and user management restrictions	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

System integration

Data synchronization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Zapier integration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
API access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Built-in integration (mobile apps, devices)	<input type="checkbox"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

DETAILED COMPARISON

	STANDARD	PRO	ADVANCED	ENTERPRISE
External integration framework (mobile apps, devices)	—	—	○	○
Mobile users				
Free mobile user limit	125	250	500	UNLIMITED / DISCOUNTED
Price per additional mobile user	2 USD /MONTH	2 USD /MONTH	2 USD /MONTH	UNLIMITED / DISCOUNTED

Want to learn more? Contact our sales team at sales@dimagi.com.